

Eco SERIES 2RU19 Warranty Statement

The Eco Series 2RU19 Lithium Ferro Phosphate batteries are covered by a Limited Warranty

Limited Pro-Rata Warranty

- Limited Warranty against manufacturing defects in materials and workmanship.
- For a period of 10 years from the original purchase date.
- 10 year warranty is subject to conditions in table 1 and table 2 for compensation schedule
- Limited warranty is valid at the original installation site.
- The limited warranty is activated by the return of the Warranty Registration Card.

Warranty Claims

- Email the Model number, Serial number, Purchase Invoice with date of Purchase and return address with a description of the fault and we will forward a Return Goods Authority for tracking.
- Battery charger setting may be requested and or system
- Send the faulty battery back to Powerplus Energy in the original packaging or suitable substitute packaging to protect the battery from damage in transport. The battery is the responsibility of the customer and insurance is recommended.
- Powerplus Energy Pty Ltd will repair or replace the faulty battery.
- The balance of the original warranty will apply to the repaired battery.

Limitations of the Warranty

- The warranty does not cover accidental damage, misuse, or normal wear and tear.
- The warranty does not cover failure to operate or installations that are not according to the manufacturers instructions.
- The warranty does not cover workmanship by others, the installation or the suitability of the product for an application.
- The warranty does not cover damage to external equipment, installation, removal, shipping and reinstallation by others.
- The Manufacturer at their discretion will repair or replace the product with new or refurbished product or parts of similar age and use.

Consumer Protection

- Additional warranty rights may be available through state regulation.

Table 1 Battery usage conditions

Max continuous Output at Rated Temperature	0.5C (C2) of battery capacity rating
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Depth of Discharge	80%
Energy Throughput	11,680kWhrs
Capacity at End of Life	60%

Table 2 Warranty Compensation Scheme

1 month to 24 months	100% of original purchase price
25 months to 36 months	75% of original purchase price
37 months to 48 months	65% of original purchase price
49 months to 60 months	55% of original purchase price
61 months to 72 months	50% of original purchase price
73 months to 84 months	40% of original purchase price
85 months to 96 months	30% of original purchase price
97 months to 108 months	20% of original purchase price
109 months to 120 months	10% of original purchase price

